

# 2023 TN Animal Care and Control Conference Schedule

The TN Animal Care & Control Conference is an approved provider of content which enhances professional competence and aligns with the CAWA Exam specifications.

Courses marked \*\* are approved for continuing education credits for veterinarians and veterinary technicians by the University of Tennessee College of Veterinary Medicine.

## MONDAY July 31<sup>st</sup>, 2023: *General Sessions* – Salon 6

- 7:30am**                    **Registration Opens**
- 7:30-8:30am**            **BREAKFAST** – Salon 5
- 8:30-9:00am**            **Welcome and Opening Remarks**  
*Alexis Niceley, CAIT and Laura Baker, ACCAT*
- 9:00-10:30am**        **Back to Basics – Animal Sheltering Fundamentals\*\***  
*Tricia Sebes, Northern Tier Shelter Initiative Senior Director, ASPCA*  
*Karen S. Walsh, CAWA, LVMT, CFE, Senior Director of Animal Relocation, ASPCA*  
As animal welfare professionals, we're all passionate about improving the lives of the animals in our care and pursuing positive outcomes. However, with the emergent changes following the pandemic, and the influx of team members that are new to the field, it's easy to lose sight of the foundations of animal shelter operations. An interactive exercise incorporating rounds, length of stay, managed intake, sanitation, and other basic concepts of animal sheltering will be covered. Whether a seasoned animal welfare professional, or just starting out in the field, this presentation will provide tools and resources using evidence-based practices to build pathways that lead to positive outcomes for animals.
- 10:30-11:00am**        **BREAK. EXHIBITS OPEN** – Salon 5
- 11:00-12:00pm**        **One Health & Access to Care in Your Community\*\***  
*T' Fisher, Director of Operations, Program for Pet Health Equity*  
In the U.S., many animal welfare organizations still reflect 20th-century ideas and methods that do not work well in our 21st-century bonded family society. As professionals that serve both sides of the human animal bond, we are changing our communities by embracing a One Health system approach. In this session, you will learn how to expand your community's access to care and raise your organization's visibility among key stakeholders and your organizations impact in your community.
- 12:00-1:00pm**        **Round Table LUNCHEON. EXHIBITS OPEN** – Salon 5
- 1:00-2:30pm**            **Verbal De-Escalation**  
*Daniel Ettinger, Animal Control Supervisor, Summit County, Colorado Sheriff's Office*  
Have you ever been yelled by a citizen while conducting an investigation or helping a customer at the animal shelter? Did you say something that made the situation worse? Have you ever needed to call for a police officer or a supervisor to help you with a verbally combative person? This lecture was designed from techniques like verbal judo, crisis intervention and mediation. We will look at how your body language, tone and the words you use dictate the flow of your interaction and how to make an argumentative person become polite and respectful.
- 2:30-3:00pm**            **BREAK. EXHIBITS OPEN** – Salon 5

**3:00-4:30pm Shelter Safety**  
*Kevin Hearst, Consultant and Trainer, Big Time Speakers LLC*  
This session will provide attendees with a comprehensive approach to a safe environment inside and outside shelter facilities. Fundamental guidelines for the following will be shared: (SOP) Standard Operation Procedures revision, supervisor training revision, and review of safety areas and equipment.

**4:30-5:30pm ACCAT Membership Meeting**

## **TUESDAY August 1<sup>st</sup>, 2023: *Field Services Track* – Mustang Meeting Room**

**7:00-8:00am BREAKFAST – Salon 5**

**7:30am Registration Opens**

**8:00-9:30am Be the Superhero for the Animals: How to Testify Effectively in Animal Cruelty Cases and How to Prepare Winning Prosecution Cases**  
*Michelle Welch, Senior Assistant Attorney General and Director of the Animal Law Unit, Commonwealth of Virginia*  
This session will give you tips on how to testify successfully in your animal abuse cases and tips to investigate and prepare your case so that your prosecutor can win. It will have an emphasis on animal neglect, cruelty, and hoarding cases. We will explore techniques and tips in making your cases better by telling the story of the animal's suffering.

**9:30-10:00am BREAK. EXHIBITS OPEN – Salon 5**

**10:00-11:30am Tactical Animal Handling (Part 1)\*\***  
*Kevin Hearst, Consultant and Trainer, Big Time Speakers LLC*  
In this session, attendees will learn non-threatening capture techniques and humane animal handling. Attendees will learn how to access the canine body (overview, midrange, and closeup), with an open discussion about equipment usage.

**11:30-12:30pm Round Table LUNCHEON. EXHIBITS OPEN – Salon 5**

**12:30-2:00pm Tactical Animal Handling (Part 2)\*\***  
*Kevin Hearst, Consultant and Trainer, Big Time Speakers LLC*  
In this session, attendees will learn non-threatening capture techniques and humane animal handling. Attendees will learn how to access the canine body (overview, midrange, and closeup), with an open discussion about equipment usage.

**2:00-2:30pm BREAK. LAST CHANCE TO VISIT WITH EXHIBITORS – Salon 5**

**2:30-3:30pm Scratching the Surface of Bites**  
*Daniel Ettinger, Animal Control Supervisor, Summit County, Colorado, Sheriff's Office*  
Have you ever been dispatched to an animal bite call and couldn't tell if it was a scratch from a cat or a dog? Did you still quarantine the animal because the victim told you that it was a bite? Being attacked or bitten by an animal can be an overwhelming experience, and the events of the incident can be hard to recall for some people. Having the skills to identify the proper type of injuries are invaluable for animal control officers and this class will teach you those techniques through photos, diagrams, statistics, and shared experiences.

**3:30-3:45pm BREAK**

**3:45-5:00pm**      **Equine Investigations – Enhance Your Case\*\***  
*Garret Leonard, Equine and Livestock Specialist, Code 3 Associates*  
Do you know what it takes to be an equine investigator? Do you know proper equine terminology, feeding protocols, what to look for, or what you should collect on the scene of an equine cruelty or neglect case? If you are an equine investigator or want to become an equine investigator, we will walk through the fundamentals of what to do when you come across what is believed to be an abused or neglected equine. Equine investigations have similar complexities to small animal cruelty cases but also have some distinct differences. We will examine some previous cases and have discussions on how to build a strong case that gets convictions.

## **TUESDAY August 1<sup>st</sup>, 2023: *Operations Track* – Morgan Meeting Room**

**7:00-8:00am**      **BREAKFAST** – Salon 5

**7:30am**            **Registration Opens**

**8:00-9:30am**      **Community Cats and Animal Services Operations**  
*Danielle Bays, Senior Analyst, Cat Protection & Policy, The Humane Society of the United States*  
What is the role of animal services agencies in managing community cats? This course will describe how agencies can engage in trap-neuter-return, mitigate conflicts, and ensure the safety and welfare of both the animals and the public. The following topics will be covered: 1) background on community cats and role of animal services, and responding to community cat complaints, 2) creating laws and policies that support your community cat program, and 3) community engagement and mitigating complaints.

**9:30-10:00am**    **BREAK. EXHIBITS OPEN** – Salon 5

**10:00-11:30am**   **Fundraising Basics for Everyone**  
*Jo Sullivan, Executive Director, Project C.U.R.E.*  
For most groups fundraising can mean program growth and saving more animals. This session will work to demystify fundraising and connect multiple fundraising tactics. You'll learn how they can connect to one another to make a more exciting and dynamic program for your organization!

**11:30-12:30pm**   **Round Table LUNCHEON. EXHIBITS OPEN** – Salon 5

**12:30-2:00pm**    **Press Pause on the Parvo Panic! Preventing a Case from Becoming an Outbreak\*\***  
*Brian A. DiGangi, DVM, MS, Diplomate, ABVP (Canine & Feline Practice, Shelter Medicine Practice), Clinical Associate Professor of Shelter Medicine, University of Florida, College of Veterinary Medicine*  
Did your parvovirus case turn into a parvovirus outbreak? Do you want to expand your ability to manage canine parvovirus cases without putting the rest of the population at risk? This session will explore current recommendations and new tools for managing canine parvovirus in shelter environments. Learn how to plan for safe and successful case management by refining preventive care and biosecurity practices. Techniques to prevent the disease from spreading through the population and move affected animals through the shelter systems quickly, including exciting new treatment options, will be highlighted.

**2:00-2:30pm**      **BREAK. LAST CHANCE TO VISIT WITH EXHIBITORS** – Salon 5

**2:30-3:30pm**

**Decreasing FAS to Increase Adoptability: Fear Free Is the Way to Be!\*\***

*Amy Staton, Ed.D, LVT, Elite FFCP, Associate Professor, Veterinary Technology Program, Morehead State University*

This presentation will provide the attendees knowledge and techniques that can be implemented in their facility to decrease fear, anxiety, and stress (FAS). Decreased FAS equals happier, healthier animals which in turn increases the adoptability rate of shelter animals.

**3:30-3:45pm**

**BREAK**

**3:45-5:00pm**

**The Write Stuff: Getting the Media to Share Your Story**

*Katie Pemberton, Marketing & Communications Supervisor, Memphis Animal Services*

For many animal welfare pros, working with the media can feel scary. But it's a critical piece of the lifesaving puzzle! This session will teach you how to build relationships with the media, how NOT to interact with the media, and how to leverage your new strong media relationships to save lives.